

VOZROZHDENIE LLC

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APPROVED BY

B3P.248100.000LU

GATE MODELK-14

B3P.248100.0000M

OPERATION MANUAL

32 sheets



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This Operation Manual (OM) applies to Oxgard gate K-14 and its modifications (hereinafter referred to as the product).

The manufacturer reserves the right to change configuration, technical characteristics and appearance of the product without further notice.

Before using the product, please read B3P.248100.000 Logbook (LB) as well.

This OM is a document certifying the product's basic parameters and characteristics guaranteed by the manufacturer.

The Operation Manual is intended to instruct the user on the principle of operation, structure of the product to correctly operate the product, fully utilize its technical capabilities and maintain its constant readiness for operation.



1 DESCRIPTION AND OPERATION

1.1 Product description and operation

1.1.1 Gate Oxgard K-14 motorized is designed to control access and manage people traffic.

The product can be used at checkpoints of enterprises, organizations and banks, in educational institutions, sports and entertainment facilities, shops, terminal stations and other institutions.

1.1.2 The structural components of the product are detailed in Table 1.

Table 1 – Product components

| Product designation | Product name | Quantity | Note |
|----------------------|-------------------------------------|----------|------|
| Gate | K-14 | 1 | |
| Control panel (CP) | Universal control panel Praktika | 1 | |
| Power supply source* | the ACS and OPS cables | | |
| Barrier section set* | Praktika barrier | | |



Note - Product components marked with (*) are optional.



1.1.3 The product specifications are given in Table 2.

Table 2 – Product specifications

| Parameter | Value |
|---|--------------------------------|
| Overall dimensions of the gate with glass (W×H×L) | |
| depending on the passage-way width, mm: | |
| - 600 mm | 800x1140x264 |
| - 800 mm | 1000x1140x264 |
| - 900 mm | 1100x1140x264 |
| - 1000 mm | 1200x1140x264 |
| - 1200 mm | 1400x1140x264 |
| Overall dimensions of the gate with a metal tube flap | |
| (W×H×L) depending on the passage-way width, mm: | |
| - 600 mm | 040×4440×964 |
| - 900 mm | 810x1140x264 1110x1140x264 |
| - 1000 mm | 1210x1140x264 1210x1140x264 |
| - 1200 mm | 1410x1140x264 1410x1140x264 |
| Weight of the gate with glass, kg at passage-way width, mm: | T T T OX T T T OX E T |
| - 600 mm | 50,0 |
| - 800 mm | 54,0 |
| - 900 mm | 56,0 |
| - 1000 mm | 58,0 |
| - 1200 mm | 62,0 |
| Weight of the gate with a metal tube flap, kg at passage-way width, mm: | |
| - 600 mm | 50,0 |
| - 900 mm | 56,0 |
| - 1000 mm | 58,0 |
| - 1200 mm | 62,0 |
| Temperature range, °C: | |
| - operation | +1+40 |
| - transportation and storage | +1+40 |
| Relative humidity, %, max. | 80 |
| Width of formed passage, mm | 600-1200 |



| Throughput, pers./ min | 10 |
|---|------------------|
| Service life, years | 8 |
| Supplied voltage, V - rated - operational | 24,0 19,029,0 |
| Average current in standby mode*, A | 0,4 |
| Average current in passage mode*, A | 0,5 |
| Maximum consumption current*, A | 8,0 |



Note - * Values of current are given for rated supply voltage

ATTENTION: THE CAPACITY DATA WERE OBTAINED IN EXPERIMENTAL TESTING AT 600 MM FLAP, WITH NO PAUSES BETWEEN OPENING AND CLOSING.

1.1.4 Product structure.

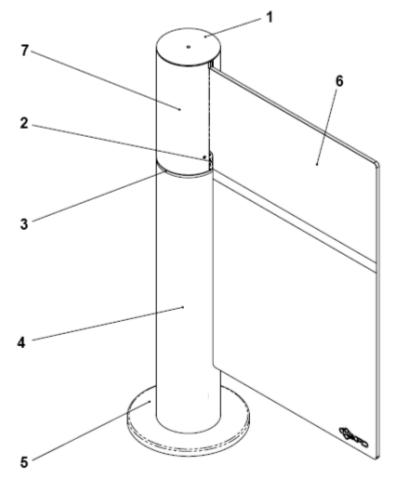
All gate structure members are made of polished stainless steel, the flap is made of hardened glass.

The gate includes a stationary stand with an enclosure, floor mounting cup, indication panel, upper rotary enclosure with electric drive and glass flap.

Gate flap rotation at 180° (+90°-90°) is available.

Figure 1 – gate overall view.





1 - Cover; 2 - Insert; 3 - Indication panel; 4 - Body enclosure; 5 - Cup; 6 - Glass; 7 - Upper enclosure; 8 - Motherboard location

Figure 1 – Gate overall view

1.1.5 Overall dimensions

Figure 2 – gate overall dimensions for passage-way width of 600 mm.



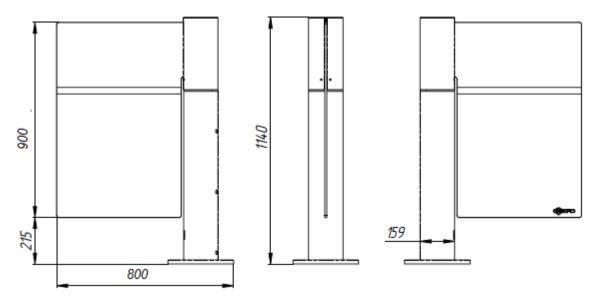


Figure 2 - Gate overall dimensions for passage-way width of 600 mm

- 1.1.6 Marking contains manufacturer's trademark, designation and serial number.
 - 1.1.7 Overall dimensions of packing case.

Gate overall dimensions with glass, mm:

- 1) Gate with passage-way width of 600 mm 940x685x110;
- 2) Gate with passage-way width of 800 mm 985x940x110;
- 3) Gate with passage-way width of 900 mm 985x940x110;
- 4) Gate with passage-way width of 1000 mm 1080x940x110;
- 5) Gate with passage-way width of 1200 mm 1220x940x110.

1.2 Product indication panel

The gate has a three-color indication (Figure 1 - 3, indication panel):

- 1) Green passage is permitted (flap open);
- Red passage is forbidden (flap closed);
- 3) Yellow-green powering initialization mode (during power supply).



2 INTENDED USE

2.1 Operating limits

ATTENTION: FAILURE TO COMPLY WITH THE SAFETY REQUIREMENTS SPECIFIED IN THIS SECTION CAN RESULT IN DEATH AND DAMAGE TO HEALTH, COMPLETE OR PARTIAL LOSS OF PERFORMANCE OF THE PRODUCT AND/OR AUXILIARY EQUIPMENT.

ATTENTION: THE PRODUCT SHALL BE INSTALLED BY QUALIFIED PERSONNEL IN ACCORDANCE WITH INSTALLATION MANUAL

ATTENTION: THE CONTROL PANEL WORKS ONLY AT A DISTANCE OF 5 METERS FROM THE GATE. THIS IS THE DISTANCE OF THE STANDARD CABLE SUPPLIED WITH THE GATE.

ATTENTION: MANUFACTURER WAIVES ANY RESPONSIBILITY FOR DEATH AND DAMAGE TO HEALTH, COMPLETE OR PARTIAL LOSS OF PERFORMANCE OF THE PRODUCT AND/OR AUXILIARY EQUIPMENT IF USER FAILS TO COMPLY WITH THE SAFETY REQUIREMENTS SPECIFIED IN THIS SECTION, AND ALSO VOIDS THE PRODUCT WARRANTY.





INSTALL THE POWER SUPPLY MODULE INSIDE THE PRODUCT BODY AS IT MAY RESULT IN ELECTRIC SHOCK TO PERSONS.

INSTALL THE PRODUCT OUTSIDE DRY AND HEATED ROOMS.

OBSTRUCT OR ACCELERATE THE PRODUCT FLAP MOVEMENT WHEN TURNING ON (OFF) THE ANTI-PANIC MODE.

APPLY PASTES AND LIQUIDS CHEMICALLY AGGRESSIVE TO MATERIALS OF THE HOUSING WHEN CLEANING THE PRODUCT.

2.2 Preparing the product for use

2.2.1 Safety measures during product preparation

ATTENTION: TO AVOID INJURIES TO PERSONS AND PRODUCT BLOCKING, MAKE SURE THAT THERE ARE NO PERSONS AND FOREIGN OBJECTS WITHIN THE FLAP ROTATION AREA PRIOR TO THE PRODUCT CONNECTION.

2.2.2 Rules and procedures for visual inspection of the product

Visual inspection of the product before connecting to the mains shall be obligatory and include:

- 1) check for product housing mechanical damage: cracks, through holes resulted from fasteners drop-out;
- 2) thorough inspection of all connections of the product.

2.2.3 Turning on the product.

Connect the PSU to ~220 volts mains and turn it on. When turned on, the indication panel lights in yellow-green, calibration takes place. The product flap



shifts to the end position (the indication panel is displayed in red – stop mode). Calibration is complete, the product is ready to work.

When turning the product on, make sure that the control panel is working at the required data transfer rate of 1 Mbit.

If the panel is set correctly to 1 Mbit, when the gate turns on, all LEDs shall light on the panel, and the gate shall start calibration: the gate flap opens and moves to the end position, then goes to the middle position. Then, press the STOP button, all buttons except STOP will go out. Gate is ready for operation.

If the panel is set incorrectly (wrong frequency), the buttons will not light up when you turn on the gate. Set the panel to a different frequency. To do this:

- 1) Turn the gate power on;
- 2) Press and hold left (1) and right (3) buttons until the LEDs on the left (1) and right (3) buttons blink.
- 3) Press and release the stop (2) button.
- 4) Press and release the right (1) button.
- 5) Press and release the anti-panic (2) button a few times until indication on the gate lights up.
- 6) Reload the gate. All buttons on the panel will light up. Then, press and release the STOP button.

ATTENTION: There is a new panel modification where it will beep three times when connected to the gate, and set the required panel rate.



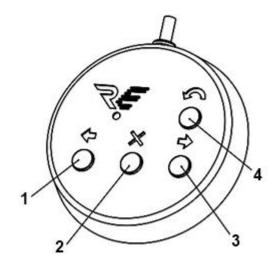
2.2.4 Control panel settings

Figure 3 – CP appearance. The product can be installed in different ways relative to the user. In some cases, it is necessary to swap left/right passage buttons. This can be done using the following procedure:

- 1) Turn power on;
- 2) Press and hold **left** (1) and **right** (3) buttons until the LEDs on the **left** (1) and **right** (3) buttons blink. Turn power on;
- 3) Press and release the **stop** (2) button;
- 4) Press and release the **left** button (1).

Now when LEFT button is pressed, it will be allowed to pass to the right and vice versa. Current button assignment is stored and not reset when the power is turned off. To return to the initial setting, repeat the above sequence of operations.

Figure 3 – control buttons 1 (LEFT), 2 (STOP), 3 (RIGHT), 4 (ANTI-PANIC) and LED indicators of the product operating modes.



1 - left; 2 - stop; 3 - right; 4 - anti-panic

Figure 3 – Control panel appearance



2.3 Product operation

2.3.1 Product operating modes

Product can operate in several modes. Desired mode can be enabled using the CP or ACS. The indication of the operation modes is displayed on the panel in the form of mnemonic signs depicting authorization and non-authorization of passage. The product operation on the ACS basis is described in the IM.

2.3.2 Product operation from the control panel

Figure 3 – over every product button.

Gate calibration mode

The gate calibration mode starts every time the gate is turned on. In this mode, the gate's LED indication lights up in yellow color, the gate flap is driven clockwise until the variable inductance transducer actuates, then the flap moves to the middle position.

STOP mode

The "STOP" mode is set when the product is turned on. For switching to the STOP mode from any other mode, press button 2; the LED indicator over button 2 lights red. The passage in either direction is prohibited in this mode.

LED indication lights in red.

The gate glass may be deflected from its initial position to a small angle, within 5 degrees.

One-time passage mode

Button 1 (3) enables one-time passage mode to the left (right). When this mode is enabled, one pass to the left (right) will be allowed, followed by entering



the STOP mode. LED indication lights in green. The gate will open to the preset side.

On the CP, the LED indicator lights green over the permitted passage direction button and red over button 2. If a pass has not been completed within 10 seconds, the product is automatically switched to "STOP" mode.

Antipanic mode

For switching to this mode from any mode, press button 4.

LED indicator of control panel over button 4 lights yellow. LED indication blinks in green.

On the command, the gate goes to the position determined by J2, and remains in that position for 20 minutes, then returns to the closed position.

Gate operation in emergency situations:

If any object obstructs the flap movement during gate closure, the flap will lightly hit it three times, then return to the position where it started movement.

If you try an unauthorized opening of the gate in the "Stop" mode in any direction, the gate will not let you do it, and indication will be blinking in red.

2.4 Emergency procedures

To open passageway in emergency situation, use the ANTI-PANIC mode: in this mode, the product flap will be open and passageway will be free.

ATTENTION: WHEN OPERATING THE PRODUCT, NOTE THAT ELECTRIC CIRCUIT CAN BE A SOURCE OF FIRE DANGER IN CASE OF SHORT CIRCUIT, INSULATION BREAKDOWN AND SPARKING.



In case of fire, switch external power supply off. Use powder extinguishers to extinguish fire in the product, wiring and cables.



3 MAINTENANCE

3.1 General Provisions

Maintenance (hereinafter referred to as MNT) of the product shall be carried out in accordance with this Operation Manual.

- 3.1.1 To maintain product performance and ensure design service life, periodical in-service product MNT shall be performed, including during warranty period.
- 3.1.2 Scheduled maintenance shall be performed once a year. If a fault occurs, maintenance should be performed immediately after troubleshooting.
- 3.1.3 Maintenance is recommended to be performed by two persons who are qualified mechanical and electromechanical specialists (or electricians), at least category 3, and who have read and understood this Operation Manual.

3.2 Safety precautions

When performing maintenance, safety measures shall be observed. Maintenance shall be performed by specially trained technical personnel.





PERFORM ANY WORK WITH THE PRODUCT POWER ON. FAILURE TO COMPLY WITH THESE SAFETY REQUIREMENTS CAN RESULT IN DEATH AND DAMAGE TO HEALTH, COMPLETE OR PARTIAL LOSS OF PERFORMANCE OF THE PRODUCT AND/OR AUXILIARY EQUIPMENT.

REMOVE ELECTRIC BOARD FROM ITS MOUNTS. OTHERWISE, THE MANUFACTURER'S WARRANTY WILL BE VOID.

3.3 Product maintenance procedure

Maintenance includes the following scope of work:

- 1) visual inspection of the product condition;
- 2) checking the fastening of product parts and components;
- 3) general check of the product operation.

3.4 Visual inspection of the product

3.4.1 Visually inspect the product. There should not be visible damage on the product.

3.5 Checking the product components

- 3.5.1 Clean the load-bearing frame from dirt.
- 3.5.2 Check that all cables are securely attached.
- 3.5.3 Check threaded connections of the product components; tighten, where necessary.

3.6 Product functional check

For functional check, perform several test passes.

If no any abnormal noises and operational disturbances are detected, the product is ready for operation.



If any defects in the product components are found during the product MNT, we recommend to contact service department for advice.

List of addresses of official distributors and service centers is given in Appendix A and is also available on website: www.oxgard.ru



4 ROUTINE REPAIRS

4.1 Routine repairs of the product

No routine repairs are provided for the product. When any fault listed in Table 3 occurs, follow the procedures below.

Table 3 – Typical product malfunctions

| Malfunction | Action |
|---|---|
| PSU is connected, but product does not work | Check if the cables are connected correctly; Check the fuse on the motherboard. |
| The CP doesn't work | Check if CP is connected correctly. If +24 and GND terminals are connected correctly, try to swap the CL and CH terminals. |

When any other problems occur, contact the service department.

4.2 Routine repairs of the product components

Routine repairs of the product components shall be carried out by replacing faulty parts with known good ones.

When such replacement is impractical or there are no known good components available for the product, a proprietary repair method shall be used.

4.3 Malfunctions during warranty period

When malfunction occurs during warranty period (Logbook B3P.248100.000 (LB)), please send a claim to the manufacturer. To do this:

- 1) prepare a technically substantiated Claim Report;
- 2) make extracts from the LB section "Repair".
- 3) make extracts from the LB section "Preservation".



5 STORAGE

The product shall be stored in dry (without moisture condensation) heated rooms at a temperature from +1 to + 40°C. The storage room should be free of acid or alkali vapors, or corrosive gases.

The short time product storage in original package shall be permitted for maximum 3 days in dry unheated rooms and enclosed transport bodies.

After storage in unheated rooms, prior to commissioning, the product shall be kept in a room with normal climatic conditions for 12 hours.



6 TRANSPORTATION

The product in the original package can be transported without limiting the range by air, closed motor road and rail transport provided it is protected against direct exposure to precipitation and dust.

When transporting and storing products on Euro pallets, it is allowed to stack boxes in 2 rows.

Loading and unloading operations should be carried out in compliance with safety regulations.



7 DISPOSAL

Upon expiry of its service life, the product shall be disposed along with its components.

Examples of such disposal can be product disassembly (dismantling) and sorting its components into groups of similar parts, converting the product into a learning aid or using for purposes other than intended use.



APPENDIX A — DISTRIBUTORS AND SERVICE CENTERS

Lists of official distributors and service centers are given in Tables 4-5 and are constantly updated. The latest information is available at website www.oxgard.com.

Table 4 - Distributors and service centers in Russia

| No. | Company | Contact details | Status |
|-----|---------------------|--|---|
| 1 | Eliks trading house | 107023, Moscow, 3, M. Semyonovskaya str., (Elektrozavodskaya metro station) 7(495)725–66–80 www.elics.ru, elics@elics.ru | Distributor Service center Warehouse |
| 2 | Luis + LLC | 125040, Moscow, Center, 1st Street Yamskogo Polya, 28 7(495)637–63–17 , 7(495)280–77–50 www.luis.ru luis@luis.ru | Distributor Warehouse |
| 3 | Luis + LLC | 192029, 70-3A, Obukhovskoy Oborony Ave. Saint- Petersburg, 7 (812) 331–40–41; www.luis.ru luis-spb@luis-spb.ru | Distributor Warehouse |
| 4 | Luis + LLC | 400081, Volgograd, Bureyskaya str., 7 7 (8442) 43–97–98 www.luis.ru info@luis-don.ru | Distributor Warehouse |
| 5 | Luis + LLC | 620100, 12, p. 6, Sibirsky trakt str., Yekaterinburg, 7 (343) 298–20–28 www.luis.ru info@luis-ural.ru | Distributor Warehouse |
| 6 | Luis + LLC | 350051, Krasnodar, Dalnaya str., 2 7 (861) 273–99–03 www.luis.ru info@luis-don.ru | Distributor Warehouse |
| 7 | Luis + LLC | 420059, apt.1, 128 Orenburg tract, Kazan, Republic of Tatarstan 7 (843) 204–22–33 www.luis.ru luis@luis.ru | Distributor Warehouse |



| No. | Company | Contact details | Status |
|-----|---------------------|--|--------------------------|
| 8 | Luis + LLC | 603086, Nizhny Novgorod, Manufakturnaya str., 14, room 1 7 (831) 214 –71–17 www.luis.ru luis@luis.ru | Distributor Warehouse |
| 9 | Luis + LLC | 630007, 10 Fabrichnaya str., Novosibirsk, 7 (383) 285–33–77 www.luis.ru luis@luis.ru | Distributor Warehouse |
| 10 | Luis + LLC | 614064 Perm, Chkalov str., 7a 7 (342) 206–07–47 www.luis.ru luis@luis.ru | Distributor Warehouse |
| 11 | Luis + LLC | 344029, Rostov-on-don, Menzhinsky str., 4 7 (863) 261–82–10 www.luis.ru info@luis-don.ru | Distributor Warehouse |
| 12 | Luis + LLC | 443028, 18 km of Moscow highway, Samara, 7 (846) 203–04–24 www.luis.ru samara@luis.ru | Distributor Warehouse |
| 13 | Luis + LLC | 625048, Tyumen, Ervye str., 9 7 (3452) 48–95–20 7 (3452)48–95–40 7 (3452)48–95–35 | Distributor Warehouse |
| 14 | Luis + LLC | www.luis.ru samara@luis.ru 454090, Chelyabinsk, Lenin Ave., 35 7 (351) 220–00–72 www.luis.ru luis@luis.ru | Distributor Warehouse |
| 15 | Layta trading house | 410056, Saratov, Ulyanovskaya str., 17A 7 (8452) 392–057, 7 (8452) 735–575 7 (8452) 524–586 www.layta.ru info@layta.ru | Dealer |
| 16 | Layta trading house | 355000, Stavropol, Pirogova str. 20 A 7 (8652) 550–111 7(8652) 551–529 7 (8652) 552–311 7 (8652) 552–411 7 (8652) 553–211 www.layta.ru info@layta.ru | Dealer |
| 17 | Bezopasnost | Moscow, 12-th Parkovaya str., 5 7(495)150-10-71 (multi-channel) sales@podkontrolem.ru www.podcontrolem.ru | Dealer Service center |
| 18 | Pocketkey | 123290, Moscow, Prichalny driveway, 8, building 1, room 502 7(495) 107-09-10 hello@pocketkey.ru www.pocketkey.ru | Dealer |



| No. | Company | Contact details | Status |
|-----|---|--|-----------------------|
| 19 | Revelin LLC | Professor Popov str., 4 7(812) 327-50-32 ravelin@ravelinspb.ru, www.ravelinspb.ru | Dealer Service center |
| 20 | Corporate Business Systems | 123181, Moscow, 33 Isakovsky str., bldg. 3 7(495) 234-68-51 www.cbs-group.ru sales@cbs-group.ru | Dealer Service center |
| 21 | Corporate Business Systems | 344002, 8-10, 34, Solyanoy spusk lane, Rostov- on-don, 7(495) 234-68-52 www.cbs-group.ru sales@cbs-group.ru | Dealer Service center |
| 22 | Inforser Group of companies (Unified System Technologies) | 109428, Moscow, Ryazansky ave, 24, building 2 7(495)660 17 33 www.inforser.ru | Dealer Service center |
| 23 | Benar | 14, Neftyanaya, Khabarovsk, 8 962 587 11 69 <u>бенар.рф sales@khab-tech.ru</u> | Dealer Service center |
| 24 | ATM | Saint Petersburg, Shosse Revolyutsii, 31 7 (812) 640-85-84 7 (812) 655-62-05 www.atmcompany.ru info@atmcompany.ru | Dealer |
| 25 | CJSC Center for Security Systems | 195197, Saint Petersburg, Polyustrovsky Ave., 32 Lit. K, office 201 7 (812) 240-31-00 market@cesb.ru ,http://www.cesb.ru/ | Dealer |
| 26 | OOO SMNP-3 | Magadan, Gorkogo str. 8 7 (41322)307 47 fuks@smnp-3.ru | Dealer Service center |
| 27 | IT-solutions for business | 236009, Kaliningrad, Krasnokamennaya str., 42 7 (4012) 33-79-18 7 (4012) 76-79-18 it@it-sb.ru | Dealer |
| 28 | Intellectual systems | 394006, Voronezh, Chelyuskintsev str., 145 7 (473) 250-20-01 inbox@int-sys.ru | Dealer |
| 29 | Intellectual systems | 398026, office 307, 2 Zhelyabova str., Lipetsk, Lipetsk region, 7 (4742) 51-58-77 inbox@int-sys.ru | Dealer |
| 30 | Layta trading house | 111141, 3 rd floor, business center "Perovo Polye", 8 3rd Proezd Perova Polya, metro station "Perovo", Moscow, 7(495) 708-42-13 www.tinko.ru tinko@tinko.ru | Sub-dealer |



| No. | Company | Contact details | Status |
|-----|---|--|------------------------------------|
| 31 | OOO Satro-Paladin | 129515, Moscow, Kondratyuka str., 9, bld. 1 7 (831) 272–55–75 7 (831)412–93–11 www.satro-paladin.com dir@nn.satro-paladin.com | Dealer |
| 32 | OOO Satro-Paladin | 603070, Nizhny Novgorod, Meshchersky ave, 7, bld. 3, office 10 7 (831) 272–55–75 7 (831)412–93–11 www.satro-paladin.com dir@nn.satro-paladin.com | Dealer |
| 33 | OOO Satro-Paladin | 400009, Volgograd, Tarifnaya str., 13 7 (8442) 56–49–94 7 (8442)71–08–01 7 (8442)76–56–29 www.satro-paladin.com dir@nn.satro-paladin.com | Dealer |
| 34 | OOO Videoglaz Center | 105187, Moscow, Volnaya str., 35, p. 19 7–(495)–280–71–70 www.videoglaz.ru zakaz@videoglaz.ru | Dealer |
| 35 | Videoglaz | Saint Petersburg, 3 rd floor, 266B Ligovsky Prospekt, 7(812)245-28-24 www.videoglaz.ru zakaz@videoglaz.ru | Dealer |
| 36 | Birzha LLC | 109052, Moscow, Nizhegorodskaya str., 29-33, bld. 32, office 402 7 (495) 229-45-15 www.global-id.ru info@global-id.ru | Dealer |
| 37 | OOO STELS | Amur region, Blagoveshchensk, Artilleriyskaya str., 17 7 (4162) 777–888 7 (4162) 525–777 7 (4162) 519–777 www.global-id.ru ctb@stels-amur.ru | Dealer Service center Warehouse |
| 37 | "Complex security systems" Group of companies | Vladikavkaz, Kolka Kesaeva str., 3 7 (8672) 40–35–4 7 (8672)40–58–94 www.ksb-rso.ru ksb-rso@mail.ru | Dealer Service center |
| 39 | OOO Profbezopasnost | Sochi, Roses str., 115/1 7 (800) 700-51-90 www.profbez.pro info@profbez.pro sale@profbez.pro | Dealer Service center |
| 40 | OOO APL | Saint Petersburg, 9-th Sovetskaya str., 4, office 312 7 (812) 401 63 34, 7 921 55 111 01 www.aplspb.ru info@aplspb.ru | Dealer Service center |



| No. | Company | Contact details | Status |
|-----|------------------------------|---|--------|
| 41 | ALPRO | Address: 194100, Saint Petersburg, Bolshoy Sampsonievsky Ave., 70, lit. "V", office 3N, POLAR Business Center 7 (812) 702-17-52 www.alpro.ru sales@alpro.ru | Dealer |
| 42 | OOO InfoTekh | Saint Petersburg, Moskovsky ave., 103/3 7 (812) 327 95 10 7 (812)327 95 06 www.infotec.ru contact@infotec.ru | Dealer |
| 43 | OOO ForTreid | 196105, Saint Petersburg, Lyubotinsky ave., 5 LIT "B" office 310 8 (812) 309-58-53 www.fteg.ru 4trade@fteg.ru | Dealer |
| 44 | OOO "Grumant corporation" | 630123, 27A Krasnogorskaya str., Novosibirsk 8 (383) 210–352–353 www.grumant.ru info@grumant.ru | Dealer |
| 45 | OOO "Grumant corporation" | 107553, office 118, 25 1st Pugachevskaya str., Moscow 7 (495)783-29-60 7 (499)161-06-91. www.grumant.ru mf@grumant.ru | Dealer |
| 46 | OOO "Grumant corporation" | 299038, Crimea, Sevastopol, Kolobova str., 35 / 4 7 (978) 744 38-86 7 (978) 744-38-59 www.grumant.ru krim1@grumant.ru krim2@grumant.ru | Dealer |
| 47 | OOO ModusTreid | 644046, Omsk, Mayakovsky str., 14 7 (3812) 51-00-93 7 (3812) 51-07-29 | Dealer |

Table 5 – Foreign distributors and service centers

| No. Company Contact details | Status |
|-----------------------------|--------|
|-----------------------------|--------|



| No. | Company | Contact details | Status |
|-----|--|---|--------------------------|
| 1 | VZR System OU | Tulika tn 19, Tallinn 372 5844 4957 8 921 996 2746 www.vzrsystem.ee info@vzrsystem.ee | Distributor Warehouse |
| 2 | VZR System OU | 39 39 95183 Feilitzsch-Zedtwitz Deutschland 372 5844 4957 8 921 996 2746 49 9281 140 11 65 49 928 1 140 11 16 www.multitrans.net ksemjonow@multitrans.net ue@multitrans.net | Distributor Warehouse |
| 3 | ТОО "ТД INTANT" | Republic of Kazakhstan, Almaty, Muratbayev str., 61 7 (727) 225–35–35 7 (727) 220–95–31 www. security.intant.kz intant@intant.net | Dealer Warehouse |
| 4 | «A+A Security» MMC | AZ1110, Azerbaijan, Baku city, Akhmad Bay Aga oglu str. 24B 8 (+994 12) 496-00-56 www.aasecurity.az info@aplusa-security.com | Dealer |
| 5 | Victiana S.R.L. (Videosecurity Moldova) | The Republic of Moldova, Chisinau, Hajdeu str., 66/3 373 (22) 876-000 373 (22) 876-001 www.videosecurity.md info@videosecurity.md | Dealer |
| 6 | Unitary enterprise "Security and Safety Systems" | Minsk, Petra Glebki str., 1 375 (17) 390-66-66 (multi-channel) Mob.: +375 (33) 340-11-11 (MTS) www.sob.by info@sob.by | Dealer Service center |
| 7 | OÜ Almasel | Mustamäe tee 102-106 Tallinn Harjumaa 12917 Tel +372 59192909 info@almasel.com | Service center |



ABBREVIATIONS

The following abbreviations are used in this document:

LB — Logbook;

OM — Operation Manual;

IM — Installation Manual;

PSU - power supply unit;

CP - control panel;

ACS - access control system;

MNT — maintenance.





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